



HOW DO I ACCESS OPEN DOOR?

freephone: 0333 456 0203

The Open Door service is available from the following offices:

**Open Door
Black Country Housing Group**
134 High Street
Blackheath
West Midlands B65 0EE

**Open Door
Castle Vale Community HA**
The Sanctuary
Tangmere Drive
Castle Vale
Birmingham B35 7PX

**Open Door
Family Housing Association**
Bordesley House
44-46 Coventry Road
Birmingham B10 0RX

**Open Door
Mercian Housing Association**
Gee Business Centre
Holborn Hill
Aston Birmingham B5 7JR

**Open Door
Midland Heart Housing**
396 Foleshill Road
Coventry CV6 5AN

We work with local organisations including Next Steps, Train to Gain and Job Centre Plus, to offer all the support you need.



WHAT SHOULD I DO NEXT?

Call our freephone number **0333 456 0203** or contact your nearest office to start your Open Door journey. All calls when transferred are charged at local rate.

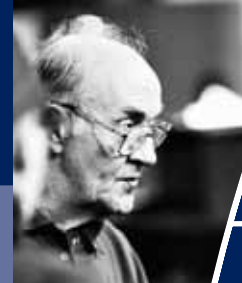
www.opendoorjourney.com



your key to training and work



Leading learning and skills



your key to training and work



your key to training and work



WHAT IS OPEN DOOR?

Open Door is a one-stop-shop offering information, advice and support to those in work and out of work. We can help by providing a range of advisory services to access training or work opportunities in the West Midlands.

Whatever is holding you back – training, skills, childcare, housing or health needs – we can open the door to local services that will ensure you remove these barriers and achieve your goals.

We will work with you to:

- ☞ Access skills training
- ☞ Find the right job
- ☞ Progress in your current job
- ☞ Gain new qualifications
- ☞ Change your career completely

CAN OPEN DOOR HELP ME?

Yes we can! You may be unemployed, already have a job, or looking to return to work after having children. Help is also at hand if you are a single parent, carer, school-leaver, disabled or an ex-offender. We are here to help.

Whatever your current situation, if you live in the Black Country, Birmingham or Coventry areas, and you are looking for work or training to further your career, get in touch.

We deliver a support service to build life skills, supporting your journey of personal development, training and work.

“ Services must work in new ways to ensure people seeking advice are seen as individuals, that all their particular needs are fully understood, and that the advice provided draws together everything needed to succeed. ”

Learning and Skills Council

WHAT CAN OPEN DOOR DO?

Our friendly Employment and Development Officers will work with you to develop an individual plan, based on your personal needs and ambitions.

We will direct you to those services that really can help, like confidence building, work-based training, further education and employment advice.

We are there throughout, keeping your plan on track and overcoming any problems to help you achieve your goals.

Open Door will:

- ☞ Increase your chances of finding worthwhile and rewarding work
- ☞ Improve basic skills such as reading, writing and numeracy
- ☞ Advance your career, so you can earn more money